PRIVACY NOTICE

Effective from: 22 September 2026

This Privacy Notice explains how personal data is processed when you use lillaw.hu, contact us, book an appointment, or order an online service through the website.

We aim to process only the personal data that is necessary to operate the website, communicate with you and provide the requested services.

1. Who Controls Your Data?

The website is operated by:

> **DATA CONTROLLER**
>
> **Solvent Consulting Korlátolt Felelősségű Társaság**
> Short name: Solvent Consulting Kft.
> Registered office: 1027 Budapest, Bem József utca 6. fszt., Hungary
> Company registration number: 01-09-270400
> Tax number: 14187195-1-41
> Email: hello@solventconsulting.hu
> Phone: +36 30 419 4561

Solvent Consulting Kft. operates lillaw.hu and provides the technical, organisational and administrative background for the online services available through the website.

For the data processing described in this Privacy Notice, Solvent Consulting Kft. acts as the data controller.

2. Legal Services

Solvent Consulting Kft. is not a law firm and does not provide legal services.

If a service ordered through the website requires professional legal work, this work is carried out only by a lawyer or law firm authorised to provide legal services.

Legal services are provided under a separate legal engagement and under the professional responsibility of the lawyer or law firm providing the service.

For this purpose, personal data and documents necessary for the legal work may be transferred to the lawyer or law firm providing the legal service.

For personal data processed as part of the legal engagement, the lawyer or law firm providing the legal service acts as a separate data controller. Its own privacy notice and the laws applicable to legal professionals will apply to this processing.

3. Contacting Us

If you contact us through a form on the website, by email or through another available contact method, we may process:

- your name

- email address
- phone number
- the content of your message
- other information you choose to provide

Purpose: to receive and answer your enquiry, communicate with you and, where relevant, prepare the requested service.

Legal basis: Article 6(1)(b) GDPR where the processing is necessary to take steps at your request before entering into a contract. In other cases, the legal basis may be our legitimate interest under Article 6(1)(f) GDPR.

4. Online Appointment Booking

If you book an appointment through the website, we may process:

- your name
- email address
- phone number
- selected date and time
- time zone
- other information provided with the booking

Purpose: to register, confirm and organise your appointment and communicate with you about it.

Legal basis: Article 6(1)(b) GDPR.

5. Online Reviews and Other Online Services

You may order certain online services through lillaw.hu. These may include, for example, an initial review of documents or a specific legal situation.

Depending on the service, we may process:

- your name
- email address and phone number
- your country
- your nationality, where relevant to the requested service
- information about the selected service and your order
- answers provided in an online questionnaire
- a description of your matter
- your questions
- documents uploaded by you
- other information necessary for the requested service

Purpose: to receive and process your order, organise the requested service, enable its performance and communicate with you.

Legal basis: Article 6(1)(b) GDPR.

Please provide and upload only information and documents that are necessary for the service you request.

Solvent Consulting Kft. may handle the technical, organisational and administrative parts of the order. Any professional legal assessment is carried out only by an authorised lawyer or law firm.

6. Payment and Invoicing

Online services can be paid for only by online card payment.

Online card payments are provided by Stripe. The card information necessary to process the payment is entered directly into Stripe's payment system.

> **IMPORTANT**
>
> **Solvent Consulting Kft. does not receive or store your full card number or card security code.**

For processing your order, Solvent Consulting Kft. may receive and process information such as:

- payment status
- payment amount and currency
- date and time of payment
- transaction identifiers
- information necessary for invoicing

Purpose: to process and confirm payment, process your order and meet financial, invoicing and administrative requirements.

Legal basis: Article 6(1)(b) GDPR for processing necessary to perform the contract, and Article 6(1)(c) GDPR where processing is required by accounting, tax or other legal obligations.

Payment Service Provider

Stripe Payments Europe, Limited — 1 Grand Canal Street Lower, Grand Canal Dock, Dublin, D02 H210, Ireland

Stripe may also process personal data for its own purposes, including payment security, fraud prevention and compliance with its legal obligations, in accordance with its own privacy rules.

7. Technical Data

When you use the website, certain technical information may be processed, including:

- IP address
- date and time of your visit
- browser type
- basic information about your device and operating system
- technical log data

Purpose: to operate the website safely and correctly, identify technical problems and prevent misuse.

Legal basis: Article 6(1)(f) GDPR – our legitimate interest in operating and protecting our website and IT systems.

8. Google Analytics and Cookies

Lillaw.hu may use cookies that are necessary for the website to work correctly.

The website also uses Google Analytics to understand how visitors use the website and to measure website traffic.

Google Analytics may process technical and usage information, including information about your visit, device, browser and activities on the website.

Google Analytics is provided by Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland). Google may process certain data outside the European Economic Area. Such transfers may take place only where the requirements of the GDPR are met and appropriate safeguards are in place.

Purpose: to measure website traffic, understand how visitors use the website and improve its content and operation.

Legal basis: your consent under Article 6(1)(a) GDPR.

> **CONSENT**
>
> **Analytics cookies that require consent are activated only after you give your consent, and can be withdrawn at any time through the cookie settings.**
> You may refuse analytics cookies without losing access to the basic functions of the website.

9. Service Providers and Other Recipients

We use certain external service providers to operate the website and provide our online services.

Hosting

Websupport Magyarország Kft. — Registered office: 1119 Budapest, Fehérvári út 97–99., Hungary; Tax number: 25138205-2-43

Websupport provides the hosting and technical infrastructure for lillaw.hu. The current hosting service for lillaw.hu is Websupport's Tárhely Pro service.

Online Payments

Stripe Payments Europe, Limited — 1 Grand Canal Street Lower, Grand Canal Dock, Dublin, D02 H210, Ireland. Stripe provides the technical system for online card payments and processes payment transactions.

Website Analytics

Google Ireland Limited — Gordon House, Barrow Street, Dublin 4, Ireland. Google Analytics provides website usage and traffic statistics based on the visitor's consent.

Other Recipients

Where necessary, personal data may also be accessed by:

- the lawyer or law firm providing the requested legal service
- IT service providers involved in operating the website

- email and communication service providers
- invoicing or accounting service providers
- public authorities or other bodies where disclosure is required by law

The contact forms, questionnaires and appointment booking functions used on lillaw.hu may operate as integrated parts of the website. Where the related data is stored directly on the website's own hosting environment, the use of these functions does not by itself mean that personal data is transferred to a separate external service provider.

10. Transfers Outside the European Economic Area

Some technical service providers may process personal data outside the European Economic Area.

Where this happens, personal data is transferred only where the requirements of the GDPR are met, for example on the basis of an adequacy decision of the European Commission or other appropriate safeguards.

11. How Long Do We Keep Your Data?

We keep personal data only for as long as necessary for the purpose for which it was collected, or for as long as required by law.

Data related to an enquiry is kept for the time necessary to handle the enquiry. If the enquiry results in an order or another contractual relationship, the relevant data may be kept as part of that relationship.

Information related to appointments and online orders is kept for the time necessary to provide the service, manage possible legal claims and meet legal obligations.

Invoicing and accounting information is kept for the period required by applicable law.

Technical log data is kept for the time necessary for the safe operation of the website.

If uploaded documents or information become part of a legal engagement, their further processing and retention are governed by the privacy rules of the lawyer or law firm providing the legal service and by the laws applicable to legal professionals.

12. Data Security

Solvent Consulting Kft. uses appropriate technical and organisational measures to protect personal data.

These measures are designed to protect personal data against unauthorised access, alteration, disclosure, loss or destruction.

Access to personal data is limited to persons and service providers who need the information to perform their tasks.

We pay particular attention to the protection of documents uploaded through our online services.

13. Automated Processes and Decision-Making

Some technical and administrative processes on the website may operate automatically. For example, the website may automatically:

- register an order
- receive confirmation of a successful card payment
- send confirmation emails
- start the next technical step of an online service

These processes do not involve solely automated decision-making within the meaning of Article 22 GDPR that produces legal effects or similarly significantly affects you.

No professional legal assessment or legal decision is made automatically.

14. Your Rights

Under the GDPR, depending on the circumstances, you may have the right to:

- request information about how we process your personal data and obtain access to it
- ask us to correct inaccurate personal data
- ask us to delete your personal data
- ask us to restrict the processing of your personal data
- receive your personal data in a portable format where the legal requirements are met
- object to processing based on legitimate interests
- withdraw your consent at any time where processing is based on consent

Withdrawing your consent does not affect the lawfulness of processing carried out before the withdrawal.

You can send your data protection request to:

> SUBMIT A REQUEST
>
> **Solvent Consulting Kft.**
> 1027 Budapest, Bem József utca 6. fszt., Hungary
> hello@solventconsulting.hu

We will respond without undue delay and, as a general rule, within one month of receiving your request.

15. Complaints and Legal Remedies

If you have any concerns about how we process your personal data, you can contact us at:

hello@solventconsulting.hu

You also have the right to make a complaint to the Hungarian data protection authority:

> SUPERVISORY AUTHORITY
>
> **Hungarian National Authority for Data Protection and Freedom of Information (NAIH)**
> 1055 Budapest, Falk Miksa utca 9–11., Hungary
> Postal address: 1363 Budapest, Pf. 9.
> Email: ugyfelszolgalat@naih.hu

You may also seek a legal remedy before a court in accordance with applicable law.

16. Changes to This Privacy Notice

We may update this Privacy Notice when necessary, for example if our website, services, technology or legal requirements change.

The current version will always be available on lillaw.hu.

Last updated: 22 September 2026